# Observer Survey 2017: survey design

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SOFIA Users Group #12
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# Observer survey 2016

A survey was last conducted at the end of 2016 and was reported at the 11<sup>th</sup> SUG meeting. Summary of findings:

1. Importance of GO projects being **completed**
2. encourage **FIFI-LS** papers
3. Don't accept proposals lacking **path toward publication**
4. importance of **timely data deliveries**
5. provide beginners guides for SOFIA data **(cookbooks)**

# Observer survey 2017

We plan to issue a new survey, previewing for the SUG here for feedback on

(1) Is the survey needed?

(2) Does the survey ask the right questions?


*<survey was previewed in real time using SurveyMonkey; it will be issued to observers based upon feedback received from SUG and the Program; a static draft without the logic is appended here>*

## SOFIA Guest Observer Survey 2017

### Survey of SOFIA Guest Observers. Due 12/31/2017

* 1. Which Observing Cycle was your proposal submitted to?

○ Cycle 1                    ○ Cycle 4

○ Cycle 2                    ○ Cycle 5

○ Cycle 3                    ○ Cycle 6

* 2. Have you completed analysis and published results from your project?

○ Yes

○ No

○ N/A (no data for this project)

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**Status**

3. What was your proposal number?
*Enter the last 4 digits, e.g. for Program 02_1234 enter 1234.*

* 4. Which Science Instrument was used?
*If multiple instruments, check the box for the primary science instrument, or submit this survey for each science instrument separately.*

○ FORCAST          ○ FIFI-LS

○ GREAT            ○ HAWC+

○ FLITECAM         ○ FPI+

○ EXES

* 5. What is the publication status of this project?

○ Publication(s) complete

○ Published part of project and working on more

○ First paper in preparation

○ Plan to publish in the future (please specify approximately when, in the field below)

○ No plans to publish results

Optional details

## SOFIA Guest Observer Survey 2017

### No plan to publish

* 6. Please specify the reason you do not plan to publish your results

○ The proposed observations were not completed

○ Signal-to-noise was lower than expected when I wrote the proposal, or the obseravtory otherwise failed to perform as expected

○ Target not seen, must be fainter than predicted

○ The project is not high enough priority compared to other commitments

## Data Product Satisfaction

**7. How would you rate the TIMING of your data product deliveries?**
*Specifically, let us know your opinion of whether you received the data products quickly enough for you to get your results analyzed and published in a timely manner.*

| Poor | Fair | Good | Very Good | Excellent |
|------|------|------|-----------|-----------|
| ☆ | ☆ | ☆ | ☆ | ☆ |

Optional additional comments...

**8. How would you rate the FORMAT of your data products delivered through the archive?**
*Specifically, tell us your opinion of the file types, number of files, completeness, comprehensibility of the data delivery.*

| Poor | Fair | Good | Very Good | Excellent |
|------|------|------|-----------|-----------|
| ☆ | ☆ | ☆ | ☆ | ☆ |

Optional additional comments...

**9. How would you rate the QUALITY, including calibration, of your data products?**
*Specifically, tells us your opinion of how well the data delivery quantifies the results of your observation such that you could use it in your analysis and publication of the results.*
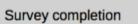
| Poor | Fair | Good | Very Good | Excellent |
|------|------|------|-----------|-----------|
| ☆ | ☆ | ☆ | ☆ | ☆ |

Optional additional comments...

7

## Survey completion

10. How satisfied are you with the SOFIA Science Center's **RESPONSE** (e.g. Helpdesk or other requests for information or action)?

| Poor | Fair | Good | Very Good | Excellent |
|------|------|------|-----------|-----------|
| ☆ | ☆ | ☆ | ☆ | ☆ |

Comment (please specify)

11. How satisfied are you with the SOFIA Science Center's observer **TOOLS** (e.g. USPOT)?

| Poor | Fair | Good | Very Good | Excellent |
|------|------|------|-----------|-----------|
| ☆ | ☆ | ☆ | ☆ | ☆ |

Comment (please specify)

12. How satisfied are you with the SOFIA Science Center's **DOCUMENTATION** (e.g. website and Observers Handbook)?

| Poor | Fair | Good | Very Good | Excellent |
|------|------|------|-----------|-----------|
| ☆ | ☆ | ☆ | ☆ | ☆ |

Comment (please specify)

13. How satisfied are you with the SOFIA Science Center's **PROPOSAL EVALUATION PROCESS** (time allocation committee of peers)?

| Poor | Fair | Good | Very Good | Excellent |
|------|------|------|-----------|-----------|
| ☆ | ☆ | ☆ | ☆ | ☆ |

Comment (please specify)

**14. Do you believe the scientific instrumentation on SOFIA meets the needs of the research community?**

◯ Yes (given history and resource constraints)

◯ No (new/upgraded instrumentation is needed)

Comment (please specify)

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**15. Do you have any general comments regarding SOFIA's services to observers?**
*Remember you can always send your questions or comments to sofia_help@sofia.usra.edu.*

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